



Winterton-on-Sea

Local

Information

Reporting Problems in the Village

The Parish Council are here to support local residents. Many of the problems in the village are the responsibility of other authorities. The links and contact numbers below will give you quick access to departments that can offer help with common problems. These details can also be found on the Report it! page on the Parish Council website:

<http://www.winterton-on-seaparishecouncil.org.uk>

Great Yarmouth Borough Council

Dog Fouling, Fly Tipping, Litter, Broken Glass, damaged broken play equipment - GYBC Environmental Rangers Tel: 01493 742200 – [Dog fouling advice](#)



Parking - parkinggeneral@great-yarmouth.gov.uk Legal issues dial 101.

Planning - [GYBC Planning](#) Tel: 01493 846430

Street Lighting - GYBC/NCC Tel: 01493 742194 for Great Yarmouth or 0344 800 8008 for Norfolk County Council.

Norfolk County Council

Highways - Carriageway damage, clearing debris, grit bins, existing lines and signs, footway damage/drainage, grass and weeds, hedges and trees, illegal signs, manhole covers, obstruction, street furniture, traffic management and lights/signals, vehicles for sale on the highway, verge damage. [Highways Report](#)


Mud & Debris on the Roads - [Norfolk County Council](#)

Footpaths - [Norfolk County Council](#) Tel:0344 800 8020


Potholes - [Norfolk County Council](#) Tel:0344 800 8020

Recycle for Norfolk - For more information visit www.recyclefornorfolk.org.uk

Problems can be reported to Norfolk County Council by local residents and visitors on the Norfolk County Council webpage below using the following link [here](#):



[Services](#) ▼

 [Sign in](#)

Q Search

[Home](#) > [Roads and transport](#) > [Roads](#) > [Report a highways problem](#)

Report a problem

As the Highway Authority, Norfolk County Council maintains most of the 6,000 miles of roads in Norfolk, except:

- Trunk roads (the A11 and A47) are managed by [Highways England](#)
- Private roads are maintained by their owners
- Street lights - [report a problem to our contractor, Amey](#)

[Report a highways defect →](#)

[Report a public right of way or trails defect →](#)

[Ask a question ?](#)

















Track a previous report

Once a fault is reported, an assessment is made to determine our response time based on the size and location of the fault.
















For information on our response times, read our [Transport Asset Management Plan \(PDF 20.2mb\)](#).

[Track the status of a report ✓](#)

Roads, pavements and cycleways defect types

 <p style="font-size: 0.8em; margin-top: 5px;">Potholes Large holes on the road, path or cycleway surface</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Drainage and flooding Standing water, ditches, blocked drain, flooded property, impassable road</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Highway damage (excluding potholes) Cracks or other damage excluding potholes to a road</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Hedges and trees Trees or hedges that have fallen into the road or are leaning, unstable, diseased or dying</p>
 <p style="font-size: 0.8em; margin-top: 5px;">Streetlights Broken, missing or problems with streetlights</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Manhole cover Broken, missing or rocking manhole cover</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Grass, weed or verges Overgrowth creating issues or obstructions</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Road signs and posts Damaged, missing or dirty road and warning signs</p>
 <p style="font-size: 0.8em; margin-top: 5px;">Obstructions, spillages and mud Thick mud, soil, stones, embankment slips, large branches and illegal road signs</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Road markings White and yellow, stop or give way lines</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Surface dressing Bleeding tarmac or missing chippings of a road</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Traffic lights Damage or fault to traffic lights or signals</p>
 <p style="font-size: 0.8em; margin-top: 5px;">Street furniture Damaged, missing or unsuitable condition of roadside fences or barriers</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Cats eyes and studs Damaged, obstructed or missing cats eyes or studs</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Bridges Structural damage or significant obstructions restricting water flow</p>	 <p style="font-size: 0.8em; margin-top: 5px;">Winter maintenance Ice or snow on road and empty or damaged grit bins</p>

Public right of way or trail defect types

 <p>Overgrown surface Surface vegetation affecting use of public rights of way or trails</p>	 <p>Overgrown trees or bushes Trees or bushes affecting the use of public rights of way or trails</p>	 <p>Damaged or missing sign Damaged or missing finger posts or way-marker signs</p>	 <p>Obstruction (man-made) Obstructions preventing use of public rights of way or trails, including unauthorised gates or barriers</p>
 <p>Surface condition Unsuitable surface condition affecting use of public rights of way or trails</p>	 <p>Crops or ploughing Crops or ploughing affecting public rights of way or trails</p>	 <p>Gate or barrier Damaged, missing or problematic gates or barriers</p>	 <p>Tree dangerous or fallen Large vegetation that is affecting the use of, or may cause harm to users of, public rights of way or trails</p>
 <p>Misleading sign Finger posts, way-marker or other signs displaying incorrect, illegal or unsuitable information</p>	 <p>Bridge Damaged or missing bridge</p>	 <p>Illegal or vehicle use Inappropriate or illegal use of a public right of way or trail</p>	 <p>Flooded path Standing water affecting public rights of way or trails</p>
 <p>Stile damaged, too high or other Unusable stiles due to damage or misplacement</p>	 <p>Animals Animals affecting use of public rights of way or trail</p>	 <p>Steps damaged or other Damaged or missing steps</p>	

Norfolk Police

Emergency: Call 101 or 999

Reporting an issue or crime click [here](#) or on the image below -



[Flegg area local policing team information and Crime Map.](#)

Contact details for your Parish Councillors:

Chairman: Mark Bobby Tel: 01493 393877 cllr.mark.bobby@gmail.com

Vice Chairman: Nigel Coe 07713 654546 cllr.nigel.coe@gmail.com

Parish Clerk: 07918 978921 - clerkwinterton@gmail.com

Councillors:

Marie Hartley - 01493 393897 cllr.marie.hartley@gmail.com

Emma Punchard - 07900 376462 cllrpunchard@gmail.com

John Smithson - 01493 394932 mrjohnsmithson@gmail.com

Liam McMahon - 07810 834941 cllrliammcmahon@gmail.com

Dawn Clegg - 07748 597647 cllrclegg@gmail.com

Marina Carr - 07956 206258 cllrmarinacarr@gmail.com

Norman Parcell - 07909 591295

Norfolk County Councillor:

James Bensly – 07715 678138 james.bensly.cllr@norfolk.gov.uk

Great Yarmouth Borough Councillors:

James Bensly - 07715678138 cldr.james.bensly@great-yarmouth.gov.uk

Noel Galer - 01493 732969 cldr.noel.galer@great-yarmouth.gov.uk

Local Member of Parliament

Brandon Lewis: Tel: 01493 652928 Email: office@brandonlewis.org, Website: www.brandonlewis.co

Other areas of interest

Tide Times - can be found [here](#).

Latest Broads Briefing - can be found by clicking [here](#)

Environment Agency - Flood warnings and further information (updated every 15 minutes) can be found [here](#).

Planned Roadworks - For information relating to planned roadworks within the local area, please click [here](#).

Mobile Library - The mobile library service provides residents living in more isolated rural communities that do not have a library building, with the opportunity to borrow books and access other library and council services. For mobile library timetable information, please click on the link [here](#)